

## **Withdrawal Policy**

### **Right Of Withdrawal**

You have the right to withdraw from this contract within fourteen days without giving any reasons. The withdrawal period is fourteen days from the day on which you or a third party appointed by you, who is not the carrier, has taken possession of the goods. In the event of a contract for multiple goods, the withdrawal period shall amount to fourteen days from the day on which you, or a third party appointed by you, who is not the carrier, took possession of the last item of the respective order.

In order to exercise the right of withdrawal, you must notify us (SK Gaming GmbH & Co. KG, Eupener Str. 67, 50933 Cologne, Germany, phone number: + 49 221 430 640 30, fax number: + 49 221 430 640 32, e-mail: shop@sk-gaming.com) by means of an unequivocal statement (e.g. a letter sent by post, fax, or e-mail) about your decision to withdraw from this contract. For this purpose, you may use the model withdrawal form below, however, this is not mandatory.

In order to comply with the withdrawal period, it is sufficient that you send the notification before the end of the withdrawal period stating that you wish to exercise your right of withdrawal.

### **Consequences Of Withdrawal**

If you withdraw from this contract, we shall reimburse you for all payments which we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the least expensive standard delivery offered by us) immediately and no later than within fourteen days from the day on which we received the notification of your withdrawal from this contract. We shall use the same means of payment for the refund which you used in the original transaction unless expressly agreed with you otherwise; under no circumstances will you be charged any fees in connection with said refund. We may refuse to refund until the goods have been returned to us or until you have provided proof that the goods have been sent, whichever date is earlier.

You must immediately send back or return the goods to us, in any case no later than fourteen days from the day on which you notify us of the withdrawal from the contract. This period is considered to be met if you send the goods before the end of the fourteen-day period.

You shall bear the direct costs of returning the goods.

You are only required to compensate any depreciation in the value of the goods if this is attributed to any handling that is not necessary with respect to verifying the condition, characteristics, and function of the goods.

**Notice: Exclusion of the right of withdrawal**

In accordance with Paragraph 312g (2) BGB, goods which are not prefabricated and for whose production an individual selection or stipulation by the customer is decisive or which are specifically tailored to the personal needs of the customer (e.g. shirts with personalized printing), sealed goods which have been unsealed after delivery and which are not suitable for return due to hygienic reasons, sealed audio or video recordings or computer software if the seal was removed after delivery, as well as newspapers, magazines or illustrations with the exception of subscription agreements shall be excluded from the right of withdrawal.

The right of withdrawal does not apply to consumers who do not belong to a member state of the European Union at the time of the conclusion of the contract and whose sole residence and delivery address are outside the European Union at the time of the conclusion of the contract.

There is no right of withdrawal if the customer is an entrepreneur in accordance with Paragraph 14 BGB (Bürgerliches Gesetzbuch, i.e. German Civil Code), i.e., a natural person or legal entity or a partnership with legal capacity, who or which is conducting their commercial or entrepreneurial activity in concluding the legal transaction.

**Model Withdrawal Form**

(If you wish to withdraw from the agreement, please complete this form and return it to us.)

To: SK Gaming GmbH & Co. KG, Eupener Str. 67, 50933 Cologne, Germany, phone number: + 49 221 430 640 30, fax number: + 49 221 430 640 32, e-mail: shop@sk-gaming.com

I/We (\*) hereby withdraw from the agreement which I/we (\*) concluded for the purchase of the following goods

Ordered on: \_\_\_\_\_ received on: \_\_\_\_\_

Name of the consumer(s): \_\_\_\_\_

Address of the consumer(s): \_\_\_\_\_

Date: \_\_\_\_\_ Signature of the consumer(s): \_\_\_\_\_

(only for notification on paper)

(\*) Delete as applicable.